

Christopher R. Goess

37 Joyces Way

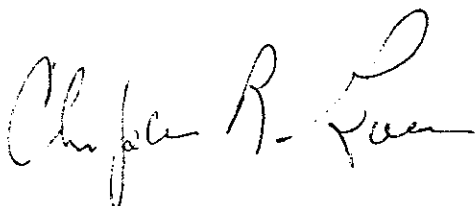
Bay Shore, NY 11706

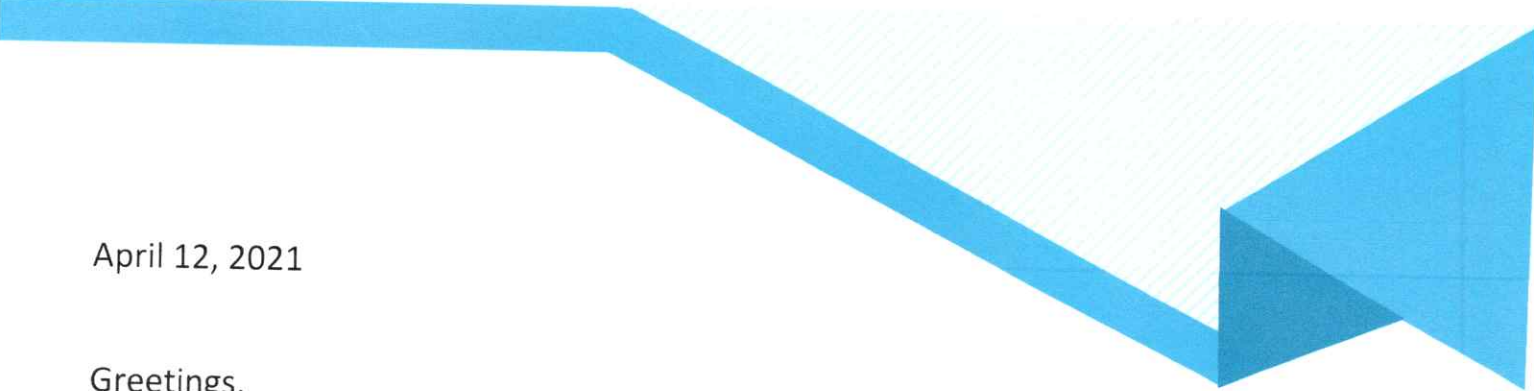
Ref: Conlon Exteriors, Inc.

To whom it may concern:

I am the President of the Board of Directors (B.O.D) of the Windcrest Home Owners Association, Windcrest being a small, 55 plus, community of forty three individual residences comprised of 15 buildings. The B.O.D. in late 2019 engaged the services of a professional engineer to determine if after 23 years it was time to replace the original roofs in the community. The engineer determined that based on the condition of the roofs that it was time to replace them along with his recommendation that it be a complete strip down replacement rather than just to recover the existing roof shingles with new ones. The B.O.D. then reengaged the same engineer to assist in seeking roofing contractors in a bidding process and then during the project to review and approve any services provided in a signed contract before scheduled payments were made. In mid-2020 we sent bidding offers to over eleven roofing contractors asking also to replace the existing rain gutters and leaders, and received back nine bids. In my presence the engineer opened the bids received and then compiled a spreadsheet comparing the various bid offers. During the opening of the nine bids it was noted that Conlon Exteriors, Inc. presented the most professional package of all those received, including a detailed Covid-19 statement, which at the time was most important as the pandemic was only in its fourth month and was of a real concern to the B.O.D.. Based on the compiled comparison in which Conlon Exteriors, Inc. was the lowest bidder meeting all the criteria required, the B.O.D. selected Conlon Exteriors, Inc. There were some issues with our properties' managing agent, Fairfield Properties and in the contract negotiations but all of which were eventually resolved to everyone's satisfaction. Once these issues were resolved the only remaining problem was with our roofing shingle color selection, but that was related to the shingle manufactures own problems due to conditions of the Covid-19 Pandemic, and the roof shingle finally selected, on recommendation, has turned out to be one the majority of residences find most appealing. As with any community there are those residents who will prove difficult in any situation but Conlon Exteriors has worked with them and from my view point has gone overboard it trying meet their concerns and resolve with them any issues that they presented. Conlon Exteriors, Inc. wrote letters to all the home owners informing them of prices for new skylights, if desired, and detailing what the homeowners should expect and recommendations for protecting their belongings both inside and outside their homes. They also notified the home owners in advance, by posting notices on their front doors, as to which buildings were to be next in the project. They even decided that it was best to re-shingle the backs of a number of buildings before returning to do their fronts thus avoiding a safety problem of possibly having no entrance or exit for some time from the homes being worked on.

With our roofing project nearly 75% completed and with two schedule payments already made, with the approval of our engineer, I will state that I am most pleased with the B.O.D's selection of Conlon Exteriors, Inc. in the most important project in the short history of the Windcrest community. It should be noted that I personally recommended Conlon Exteriors, Inc. to a family member for their personal residence and they have entered into a contract with them.

A handwritten signature in black ink, appearing to read "Christopher R. Goess". The signature is fluid and cursive, with the first name "Chris" and last name "Goess" being the most prominent parts.



April 12, 2021

Greetings,

I am Dominic Armano, Vice President of the Windcrest community located in Bayshore. I would like to say what a wonderful and timely job Conlon Exteriors is doing with our roof and gutter replacement. Conlon Exteriors was one of the best I have ever worked with! I told Jim Conlon that they were very professional and the least disruptive of any contractors I have ever worked with. In all my time, I have never met anyone more knowledgeable about roofing and roofing systems than the folks at Conlon. He understands not only the "nuts and bolts" of roofing, but also the science behind it. Jim Conlon has passed this knowledge and enthusiasm to his entire staff. In my opinion, it is this thorough understanding of their trade that has lead Conlon Exteriors successes for the past 25 years.

Jim and his crew are very professional and accommodating to each homeowner in our community. Since our community has many elderly homeowners the customer services aspect of the business was especially important to us. We really did appreciate how cooperative everyone was from the roofing crew to Michele in the office and George. Thank you for your genuine interest in the project and keeping me and our Board informed along the way. It has been a sincere pleasure.

Thank you, Jim. I would highly recommend Conlon Exteriors to anyone searching for a first-rate roofing company as well all my family and friends.

Warm regards,

Dominic Armano

Dominic Armano

Vice President – Windcrest Condos in Bayshore

631-445-1378



April 9, 2021

Dear Conlon Exteriors,

I commend the entire Conlon Exteriors roofing crew who worked at the Windcrest roof replacement under very crowded conditions within our community. (extraordinarily little open space). They managed to keep all our areas neat and safe while working each day. They were always helpful and courteous. All garbage was immediately removed, and the grounds were immaculately cleaned. We were always informed of the schedule to help manage my own routine, use of my premises, and entry and exit to the community was NEVER impaired!!! If you want a piece of mind, I will highly recommend using Conlon Exteriors, Inc. for any of your communities' projects.

Thank you.

Muriel Gunthorpe

mgunthorpe1@gmail.com

Unit # 35

A new rating has been left on your campaign 'Conlon Exteriors, Inc.'

Rating: 5

Jim & Michelle and their team are by far the easiest and most professional contractors I have ever had to deal with.

Last year they did a complete roof replacement at our condo complex in Bellmore. Their attention to detail is amazing.

Their care and concern for the safety of our residents during the job was outstanding. Currently we have the pleasure of having Jim and his crew back for gutter and fascia replacement. If you're not hiring Conlon Exteriors'- you're making a mistake.

Sincerely,
Larry Keane
Bedford Square Condominiums
Bellmore, NY 11710

Email: larryk6@hotmail.com

**CEDAR COVE REDEVELOPMENT CO.
OWNERS CORPORATION**
2601 Cedar Street
Seaford, NY 11783

June 18, 2019

To Whom It May Concern:

Re: Conlon Exteriors

We are writing this letter to you as a referral for Conlon Exteriors.

Cedar Cove is a small community consisting of 71 units. During the past number of years, we have used Conlon Exteriors for small roofing issues which were handled efficiently.

In the fall of 2018 after interviewing five other roofing companies we decided to hire Conlon Exteriors to put new roofing on all five of our buildings. The project took approximately six weeks and was handled professionally. Jim was on site every day and was aware of every aspect of the job.

I would further recommend Conlon Exteriors for any roofing project being considered.

Respectively,
CEDAR COVE OWNERS CORP.

John Caravaggio, President

Total Community Management, 2375 Bedford Ave., Bellmore, NY 11710

151 Laurel Lane

Wantagh, N.Y. 11793

January 12, 2020

Conlon Exteriors

34 Jetmore Place

Massapequa N.Y. 11758

Re: Willow Wood Condo Roofing project

Dear Michelle and Jim,

I was a member of the Willow Wood Condo Board of Managers when we signed the contract with you for our roofing project. I was the President of the Board during the project.

Willow Wood is a 185 unit condo in Wantagh. We first met you when we needed spot repairs on sections of our roofs. You very quickly became a trusted provider for us. For each roof section, you told us the cost and exactly what you planned to do.....and you did it without surprises. Your team worked quickly and efficiently.

So when the time came for us to choose a company for the overall roof replacement, we were all very happy when we chose to award the project to you.

Jim, you met with the board and together, we decided on a plan of action. You were at the site every day to supervise the project. Michelle, you were there in the office to answer any concerns from the board members or homeowners.

Our project took several months to complete. There were 185 units spread over 25 separate buildings. Members of our community stopped me in the street on many, many occasions to tell me about the great job you were doing. They were most impressed about the fact the after each building was completed, the cleanup was outstanding. Members of your team were professional and efficient. We could not have asked for more.

I will be happy to recommend Conlon Exteriors to anyone looking for a similar project.

On behalf of the entire community of Willow Wood, I can say: Job Well Done!

Sincerely Yours,

Steven M. Bernstein

Ex-President, Willow Wood Board of Managers

Finished Project 2019

VILLAGES @ HUNTINGTON HOA

Brad Kule <bradley.kule@yahoo.com>

Thu, May
30, 2019,
11:26 AM

I am the President of a community on Long Island called the Villages of Huntington. We are a high-end gated development. Our residents hold the Board and all our vendors to a very high, sometimes impossible to please, level of standards.

The Board decided, during the summer of 2018, to engage a roofing company to replace the roofs on 58 attached housing units. To date, this has been the most expensive and expansive project we have undertaken. We engaged 6 roofing contractors to submit proposals to do the work. After a long, detailed and independent process of scrutiny and inquiry, all done on a personal basis, we chose Conlon Exteriors as our contractor of choice.

We chose well. The job came in ahead of schedule despite inclement weather. The job came in exactly priced as proposed. The job was finished entirely complaint free. Never in my 30 years of management and contracting experience has this ever occurred in a project of mine. Much of the success was due to Jim Conlon being on site constantly and Michelle Conlon keeping the wheels moving behind the scenes.

The Conlon Exterior Contracting company left us with the most thorough warranty of all the companies we spoke with. Having watched the Conlon army of men strip these houses and then roof them myself, indicates the warranty will be needed on a rare basis. These folks were a pleasure to work with. They were responsive within minutes every time I needed them. Going forward, Conlon is our contractor of choice.

I am available to communicate directly with any association giving serious thought to doing a roofing job. What you will hear from me is that your search is over.

Bradley Kule
President
Villages of Huntington HOA
Melville, NY 11747
Bradley.kule@yahoo.com

To Whom It May Concern

I am pleased to write this letter of recommendation for Conlon Exteriors. As Board President of the Homeowner's Association for The Villas at West Hills, a 68 home private community located in Melville, New York, I can attest to the quality craftsmanship and overall experience with Conlon Exteriors.

The Homeowner's Association has used Conlon Exteriors' services on a number of occasions, and has found their work to be efficient, effective and of great quality. An example of the aforementioned was a large scale roofing, siding, gutter and skylight replacement project which commenced in early 2011 and completed in February of 2012. Although the project was large and complex, we established the scope of the work required, a time frame and budget. Jim Conlon and his crew completed the work on time, and within budget, and we are delighted with the results.

I have no hesitation in recommending the services of Conlon Exteriors, and the Association will certainly be calling on them again as the need arises. Please feel free to contact me regarding this recommendation if required.



Adam Greene
Board President
Villas at West Hills, Melville NY

The Hamlet East Condominium
13 Pondview Court
Jericho, NY 11753

December 15, 2016

To Whom It May Concern:

When undertaking an enormous project such as a total roof replacement for a condominium community with 162 homes, a clubhouse and a guard booth, a tremendous amount of pressure and responsibility rests on those making the decision of whom to hire as a contractor. Our Board of Managers thoroughly researched contractors for over one year, and we couldn't be happier with choosing Conlon Exteriors for our total roof replacement project, including gutters, leaders, siding, skylights and attic fans.

Jim Conlon, owner of Conlon Exteriors, along with his wife Michelle, explained and answered every question that we had, prior to beginning the project and throughout the project. Jim's knowledge of the roofing industry was impressive and his professionalism was reassuring. He was fair with his pricing and offered skylights and attic fans to those who needed to replace them, at a cost that was more than reasonable.

The job began as scheduled and was completed within the allotted time frame. On a daily basis, Jim and his crew arrived on time, cleaned up, ensured a safe working environment, and maintained professionalism. As the owner, Jim not only oversaw his crew, but worked side by side on the roofs, guaranteeing that the job was completed as required. Jim was respectful of homeowners' specific needs and often re-arranged the scheduling to accommodate them.

The communication between Michelle and the homeowners was also excellent, providing information on a per-homeowner basis. The homeowners felt a personal commitment from Jim and Michelle.

As soon as the project began, the Board actually began getting compliments about how good the community looked. Now that the project is completed, our community looks up to date and belies its age.

On behalf of the Board of Managers of The Hamlet East, I would highly recommend Conlon Exteriors for any roofing and siding project. It was a pleasure doing business with a company as responsible and reliable as Conlon Exteriors.

Sincerely,



Roberta Herman
President, Board of Managers
The Hamlet East Condominium

47 Manors Drive
Jericho, New York 11753
November 15, 2012

James Conlon
Conlon Exteriors, Inc.

Dear Jimmy:

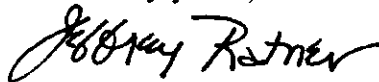
Few thank you letters have been as easy to write as this one for you, Michele and your crew. I realized after last evening's Condominium Meeting that we never expressed our appreciation for a truly professional replacement of our roofs, leaders and gutters, and skylights this past summer and, in the last two weeks following Superstorm Sandy, an unrequested follow-up to make sure all was secure with the job.

The planning and execution of the roof replacement one of the easiest jobs we've had as a Board and it went off, despite the blistering heat, exactly as planned. Very few companies we have dealt with have had the owner working alongside the crew and supervising on each facet of the job. The timeframe was followed and owner-by-owner notification made this very large undertaking a cinch. Our owners were so pleased and the Board received actual compliments! You made each roof a personalized commitment by taking orders for skylight replacement or installation and made it easy for Board approval with specific dimensions and a single style being offered.

The Manors was spared from the worst wrath of Sandy with no trees crashing down on homes and we suffered only a few days without power. It was noted by everyone that your trucks were here, without a request, inspecting each roof for any storm damage. I knew we had a warranty but your proactive and unsolicited response after the storm was emblematic of the professionalism and ownership you offer as part of the contract.

We, as a Board, feel we made the best decision by awarding you the roof contract and we wanted to again say, "thank you for a job well done."

Sincerely yours,



Jeffrey Ratner
Vice-President,
The Manors at Jericho Condominium

March 2009

Dear Conlon Exteriors (Jim & Michele),

With the numerous disappointments and broken promises that we have experienced with past contractors you can only image the importance our Board had placed on choosing the right roofing contractor. Our enormous roofing project was not the typical roof rip and install. Our community was ripping off all the flake board and installing all new plywood. We had specs and plans that needed to be adhered to, engineers and town inspectors that our contractor had to be able to work with on a professional level.

We thoroughly researched and checked references on all the candidates that we interviewed for our project. We became aware of Conlon Exteriors extensive experience with large roofing and siding projects on similar communities such as ours. We choose to place our confidence in Jim Conlon and his company. Jim Conlon explained and answered every question that we had. His professionalism and knowledge in his field was impressive and reassuring.

In September of 2008 Conlon Exteriors started our community's major roof renovation also consisting of skylights and attic fans. It was very comforting to see Jim on the job every minute working along with his crew and still being able to coordinate each step of the project. He always knew exactly what had to be done.

The job was completed two weeks earlier than scheduled, with no additional costs and they worked straight through to the end without any interruptions or excuses despite the less than desirable weather conditions. They always showed up on time, cleaned up on a daily basis and ensured a safe working environment at all times. Jim and his crew are highly skilled, friendly and amazingly considerate of every homeowners needs.

Our working relationship with Conlon Exteriors for the past two and half years has been one of reliability, honesty and nothing but sheer pleasure. Your thorough communication with me and the Board was exceptional. Very rare to do you come across knowledgeable, courteous and honest people such as yourselves. We will continue to have Conlon Exteriors work on our property hopefully for many years to come.

STRATFORD at NORTH HILLS CONDOS
Linda Peters
33 Yale Drive
Manhasset, NY 11030

August 27, 2007

Dear Prospective Conlon Exteriors Customer:

I live in the Stratford Condo community. Two years ago, Conlon Exteriors was hired to replace our roofs. My unit was the original model. Not only did I have a myriad of leaks but my skylights also leaked. Jim Conlon visited me, assessed my particular predicament and literally "wrapped my house" with blue tarps until my roof and windows could be replaced. He was knowledgeable, professional, and a gentleman.

I am taking this opportunity to recommend that you engage Conlon Exteriors for your roof replacement. Throughout our roof replacement job, Jim Conlon was always on the site. He worked right along with his men and always was available for consultation. I was even able to reach him on a weekend. In addition to fine workmanship, the job site was always clean and safe. The men were courteous. They were as unobtrusive as possible.

I highly recommend Conlon Exteriors to you. Two years later I am still "leak free" and I have beautiful skylights.

Sincerely,

Linda Peters

**SALTY BAY HOMEOWNERS ASSOC.
Westside Avenue
Freeport, New York 11520**

**Conlon Exteriors Inc.
34 Jetmore Place
Massapequa, NY 11758**

Dear Jim & Michele:

I would like to commend your workmanship, efficiency and professional way you handle your business.

We at Salty Bay appreciate the time and attention given to the various problems we have had about the siding, windows, doors, etc. You have attacked each problem and have explained the full details of the repair and complied with all requests we have made regarding the work that had to be done.

Since we are a new "Association" Jim was courtesy to attend a meeting to introduce himself, explain all the work proposals and answer all our questions. He represented a sure sign of a contractor with confidence and much expertise in his field.

Your employees are an asset to your organization because they are knowledgeable, courtesy and fulfill every detail what you promise in selling a job.

You can use us as a reference at any time. It's finally nice to have a contractor that shows up at the designated time, performs the work quoted and does not quit until its finished without any interruptions or excuses.

Sincerely,

**IRENE F SMITH
President - SBHOA**

IMPERIAL GARDENS at NORTH HILLS

To Whom It May Concern,

January 2010

Two years ago Imperial Gardens hired Conlon Exteriors to complete a major roof renovation including skylights and attic fans within our community. Our Board extensively interviewed several other roofing contractors for months upon end. We were very impressed with Jim Conlon's knowledge, professionalism and he represented a sure sign of a roofing contractor with confidence and much expertise in his field.

Conlon Exteriors completed a few other extensive roofing and siding projects in our neighborhood, such as the Gates, Stratford and High Point I. After speaking with other Board members within our local community our choice was clearly the right one.

The job went smoothly, not one penny over budget and they worked straight through to the end without any interruptions or excuses. They always showed up on time, kept a clean and safe working environment and performed all work that was contracted. On several instances they assisted homeowners above and beyond what they were contracted to do and all at no additional cost.

They are available 24/7 to answer any/all questions and complied with every request without hesitation when asked. I can only image the extreme challenges when completing a project of this magnitude and having to juggle 67 different homeowner's requests and daily questions. Their handling of each and every individual homeowners needs in a fair and attentive manner was one to be complimented.

Conlon Exteriors has been servicing the various needs on our property for over three years now. There customer service is outstanding, reliable and their prices are always more than fair. We would not allow any other roofing/siding contractor on our property.

It was truly a pleasure to work Jim Conlon; his employees in the field to the office staff.

Sincerely,
Letty Goldman

Letty Goldman
Board President
Imperial Gardens

COVE LANDING on the SOUND HOA

5 Bluff Road
Glen Cove, NY 11542

April 3, 2018

To whom it may concern:

Conlon Exteriors is the preferred contractor of choice at Cove Landing on the Sound, a Home Owners Association consisting of forty-one, (41) homes located in Glen Cove, L.I.

As an example of their outstanding work and commitment to customer service, during 2016 - 2017 during my tenure as HOA-President, Conlon Exteriors completed the evaluation and replacement of deteriorated wood siding on all 41 homes.

Their organization worked in tandem coordination with a painting contractor to complete the entire restoration project on time and most importantly within the budget requirements of the HOA.

Conlon Exteriors continues to have the highest regard and recommendation of the HOA Board.

You may contact me at your convenience at:
vince45cimino@gmail.com or 347 604 2334.

Sincerely,

Vincent Cimino

Vincent Cimino
HOA President

**QUAIL RUN COMDOMINIUM
SECTION IV
COMMACK ROAD
DEER PARK NEW YORK 11729**

January 25, 2016

TO WHOM IT MAY CONCERN:

Re: Conlon Exteriors

We are writing this letter to you as a referral for Conlon Exteriors.

We are a condominium community of 144 units. Two years ago, after extensive research and many interviews with prospective contractors, we retained Conlon Exteriors to undertake a complete rip and replace of all 144 roofs and the installation of new gutter for all 144 units.

We cannot say enough about the quality of the work and professionalism of Jim, Michele and their work crew. Their focus on doing a complete and extraordinary job was evident throughout the project. Jim was on site every day and was aware of every aspect of the job. Michele returned any and all phone calls (from condo management and individual homeowners) within 24 hours whether that meant returning calls in the evening, on weekends and/or holidays. Their commitment to our project left us feeling that we were a priority for Conlon in all aspects.

Two years later we still receive positive feedback from our homeowners on the project (in a condominium setting, any kind of non-negative feedback is a rare occurrence).

In a society where "good is good enough", Jim and his staff took pride in their work and delivered an extraordinary result. Conlon Exteriors' experience and work ethic is a testament to its longevity.

Again, we are confident that if you retain Conlon Exterior for your project, you will not be disappointed.

Very truly yours,
QUAIL RUN CONDOMINIUM SECTION IV

Joanne O'Sullivan, President

Victoria Greco, Treasurer

FROM THE DESK OF

SHARI KRAMBERG

August 22, 2018

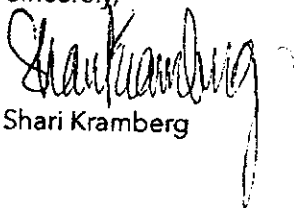
To whom it may concern,

As the Board President of Fairfield Greens for over 10 years I have had the opportunity to work with several contractors on many different projects and none have left me as satisfied as the work done by Conlon Exteriors.

Conlon Exteriors was hired by us to update the exteriors of all of our buildings including new siding, new porticos and complete window replacement on all the units in our complex. From their design services to their customer service they made the job a seamless experience from start to finish. Michele was great in coordinating access to each unit with our shareholders and Jim was on site every day making sure everything was perfect. Their employees were great and the skill in which they performed their duties was second to none. We were so impressed that we recently hired them again to replace the roofing on all of our buildings.

I would highly recommend them for any project you are considering.

Sincerely,



Shari Kramberg