

The Hamlet East Condominium
13 Pondview Court
Jericho, NY 11753

December 15, 2016

To Whom It May Concern:

When undertaking an enormous project such as a total roof replacement for a condominium community with 162 homes, a clubhouse and a guard booth, a tremendous amount of pressure and responsibility rests on those making the decision of whom to hire as a contractor. Our Board of Managers thoroughly researched contractors for over one year, and we couldn't be happier with choosing Conlon Exteriors for our total roof replacement project, including gutters, leaders, siding, skylights and attic fans.

Jim Conlon, owner of Conlon Exteriors, along with his wife Michelle, explained and answered every question that we had, prior to beginning the project and throughout the project. Jim's knowledge of the roofing industry was impressive and his professionalism was reassuring. He was fair with his pricing and offered skylights and attic fans to those who needed to replace them, at a cost that was more than reasonable.

The job began as scheduled and was completed within the allotted time frame. On a daily basis, Jim and his crew arrived on time, cleaned up, ensured a safe working environment, and maintained professionalism. As the owner, Jim not only oversaw his crew, but worked side by side on the roofs, guaranteeing that the job was completed as required. Jim was respectful of homeowners' specific needs and often re-arranged the scheduling to accommodate them.

The communication between Michelle and the homeowners was also excellent, providing information on a per-homeowner basis. The homeowners felt a personal commitment from Jim and Michelle.

As soon as the project began, the Board actually began getting compliments about how good the community looked. Now that the project is completed, our community looks up to date and belies its age.

On behalf of the Board of Managers of The Hamlet East, I would highly recommend Conlon Exteriors for any roofing and siding project. It was a pleasure doing business with a company as responsible and reliable as Conlon Exteriors.

Sincerely,



Roberta Herman
President, Board of Managers
The Hamlet East Condominium