

**QUAIL RUN COMDOMINIUM  
SECTION IV  
COMMACK ROAD  
DEER PARK NEW YORK 11729**

January 25, 2016

TO WHOM IT MAY CONCERN:

Re: Conlon Exteriors

We are writing this letter to you as a referral for Conlon Exteriors.

We are a condominium community of 144 units. Two years ago, after extensive research and many interviews with prospective contractors, we retained Conlon Exteriors to undertake a complete rip and replace of all 144 roofs and the installation of new gutter for all 144 units.

We cannot say enough about the quality of the work and professionalism of Jim, Michele and their work crew. Their focus on doing a complete and extraordinary job was evident throughout the project. Jim was on site every day and was aware of every aspect of the job. Michele returned any and all phone calls (from condo management and individual homeowners) within 24 hours whether that meant returning calls in the evening, on weekends and/or holidays. Their commitment to our project left us feeling that we were a priority for Conlon in all aspects.

Two years later we still receive positive feedback from our homeowners on the project (in a condominium setting, any kind of non-negative feedback is a rare occurrence).

In a society where “good is good enough”, Jim and his staff took pride in their work and delivered an extraordinary result. Conlon Exteriors’ experience and work ethic is a testament to its longevity.

Again, we are confident that if you retain Conlon Exterior for your project, you will not be disappointed.

Very truly yours,  
QUAIL RUN CONDOMINIUM SECTION IV

Joanne O’Sullivan, President

Victoria Greco, Treasurer