

March 2009

Dear Conlon Exteriors (Jim & Michele),

With the numerous disappointments and broken promises that we have experienced with past contractors you can only image the importance our Board had placed on choosing the right roofing contractor. Our enormous roofing project was not the typical roof rip and install. Our community was ripping off all the flake board and installing all new plywood. We had specs and plans that needed to be adhered to, engineers and town inspectors that our contractor had to be able to work with on a professional level.

We thoroughly researched and checked references on all the candidates that we interviewed for our project. We became aware of Conlon Exteriors extensive experience with large roofing and siding projects on similar communities such as ours. We choose to place our confidence in Jim Conlon and his company. Jim Conlon explained and answered every question that we had. His professionalism and knowledge in his field was impressive and reassuring.

In September of 2008 Conlon Exteriors started our community's major roof renovation also consisting of skylights and attic fans. It was very comforting to see Jim on the job every minute working along with his crew and still being able to coordinate each step of the project. He always knew exactly what had to be done.

The job was completed two weeks earlier than scheduled, with no additional costs and they worked straight through to the end without any interruptions or excuses despite the less than desirable weather conditions. They always showed up on time, cleaned up on a daily basis and ensured a safe working environment at all times. Jim and his crew are highly skilled, friendly and amazingly considerate of every homeowners needs.

Our working relationship with Conlon Exteriors for the past two and half years has been one of reliability, honesty and nothing but sheer pleasure. Your thorough communication with me and the Board was exceptional. Very rare to do you come across knowledgeable, courteous and honest people such as yourselves. We will continue to have Conlon Exteriors work on our property hopefully for many years to come.

In closing, with all the various contractors that have worked on this property I have never seen in my 20 plus years as a Board President and/or member any of our homeowners write such complimentary letters and buy dinner gift certificates for any contractor. I highly would recommend Conlon Exteriors and would like to again commend you on an exceptional job. I cannot praise you enough for your attention to the small details, your quality of workmanship, and excellent follow-up. Thank you and your crew for all their hard work.

Cordially,

Angela Ingino

Angela Ingino – Board President @ Stanford Court HOA in Wantagh